

Wherever life takes you, you can rely on Invacare.



INTRODUCING THE NEW

**FREE 24 HOUR
ROADSIDE
ASSISTANCE
PROGRAM***

Invacare has teamed up with the people at 24/7 Roadservices to bring you PEACE OF MIND. With any Invacare mobility scooter purchase, you will receive 14 months 24 hour roadside assistance FREE!* So not only can you enjoy all the great features offered by our range of mobility scooters, you can rest assured knowing that if anything goes wrong with your mobility scooter, help is just a 1800 number away!

24/7
Roadservices

Phone **1 800 008 616**



Yes, you can®

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**24/7
Roadservices**

Who Are 24/7 Roadservices?

24/7 Roadservices was established 8 years ago as a Roadside Assistance package for new and used car warranties. Following the success of Roadside Assistance as a backup for warranty, they decided to launch the program to the general public and the wholesale automotive industry.



Their database has now reached over 190,000 members.

***Their call centre is operational 24 hours/ 365 days a year
and their people are waiting for your call.***



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Frequently Asked Questions

What does the 24 hour Roadside Assistance program provide Invacare customers?

This program is not a repair service, it is simply a transport service for you and your mobility scooter. If something goes wrong with your mobility scooter and you are unable to drive home, just call 24/7 Roadservices on their 1800 number and they will send someone to pick you and your scooter up, and transport you to an address of your choosing. You might elect to go directly to your Invacare dealer so the scooter can be serviced, or you might decide to go home and arrange to have your scooter serviced another day.

How do I become eligible for the 14 months FREE offer?

Simple, if you purchase any Invacare mobility scooter, you need to ensure your Invacare approved dealer registers for your warranty online **at the time of purchase***. Once your dealer has registered for your warranty, you will be automatically signed up for the program and can call the 1800 number any time you need to!

*If your dealer fails to register for your warranty at the time of purchase, you can arrange this at a later date however, you will not be registered for the 24 hour roadside assistance program until you are registered for your warranty.

What if I want to continue with the 24 Hour Roadside Assistance program after my 14 months is up and how much will it cost?

No problem! Just phone 24/7 Roadservices to sign up, they will talk you through the process. Annual fees are subject to change over time, in 2009 the annual fee for this service is \$30.00.

I live in a remote area, can 24/7 Roadservices send someone to collect me if I break down?

24/7 Roadservices have a national network of people to call on when you need help. We feel confident that no matter where you live, this service will be available for you.



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Terms and Conditions

General Program Description

Upon receiving a call from a member of the 24 Hour Roadside Assistance program, 24/7 Roadservices will send an appropriate person to the location of the program member and transport him/her, with the failed mobility scooter, to a nominated address. The owner of the scooter will be responsible for arranging any servicing of his/her mobility scooter with their Invacare-approved dealer after the event.

Specific Terms and Conditions

1. The 14 months FREE offer is only available in conjunction with purchases of Invacare mobility scooters.
2. In order to be eligible for the 24 hour Roadside Assistance program, your dealer must register for your warranty online. This will automatically sign you up for the 24 Hour Roadside Assistance program. This should be done at the time of purchase so you are covered immediately.
3. This service is only to be used when a member requires transport due to their mobility scooter having failed. It is not a general transport service, and 24/7 Roadservices has the right to refuse service for any other purpose.
4. The 24 Hour Roadside Assistance service will be provided regardless of the reason for the scooter failure. If, however, the same member requests assistance from 24/7 Roadservices on numerous occasions because of the same scooter fault, 24/7 Roadservices reserves the right to suspend membership until the scooter has been appropriately serviced by an Invacare-approved dealer. Proof of this service must be provided in writing before the membership is re-instated.
5. The nominated drop-off address must be within a 30km radius of the pick-up location.
6. This service is a transport service only. 24/7 Roadservices is not required to perform any servicing to the mobility scooter. The member is expected to have the failed scooter serviced by their Invacare-approved dealer.

To contact 24/7 Roadservices call:

1800 008 616



Yes, you can®

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